



*JPW*  
*A*

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re Patent Application of

SCAHILL

Atty. Ref.: LSN-36-1881

Serial No. 10/522,024

TC/A.U.: 2626

Filed: January 21, 2005

Examiner: N. Lennox

For: IMPROVEMENTS IN OR RELATING TO INFORMATION  
PROVISION FOR CALL CENTRES

\* \* \* \* \*

February 26, 2008

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

**CORRECTED RE-FILING**

The Response filed February 25, 2008 has just been noted as also erroneously captioned with Serial No. 10/552,024 instead of the correct Serial No. 10/522,024. All other information in the caption was correct and, collectively it all uniquely identifies the correct application (namely 10/522,024). Accordingly, it is believed that a substantive response was timely filed (with two months of time extension). However, because of the now above-noted error, a corrected copy of the papers filed yesterday is attached hereto.

This error arose because of automatic word processing features and was not timely detected by the undersigned or his assistants. The error is regretted.

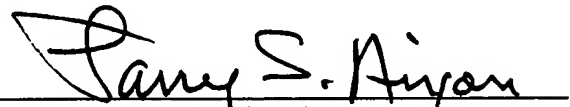
SCAHILL  
Serial No. 10/522,024

It is not believed that any further time extension fees should be required under these circumstances but if they are, then authority is hereby given to charge our Account No. 140-1140.

Respectfully submitted,

**NIXON & VANDERHYE P.C.**

By: \_\_\_\_\_



Larry S. Nixon  
Reg. No. 25,640

LSN:vc  
901 North Glebe Road, 11th Floor  
Arlington, VA 22203-1808  
Telephone: (703) 816-4000  
Facsimile: (703) 816-4100